Harneet Kwatra

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SUMMARY

Full-Stack Web Developer with over six years of technical experience in fast-paced, in-person or remote work environments. Continuous professional growth and drive for excellence are the underlying motivations that drive me to tackle any challenges by applying recently learned technologies with a positive attitude and proactive analytical skills.

**TECHNICAL SKILLS**

**LANGUAGES:** JavaScript, jQuery, Python, HTML, CSS, React, Node.js, Firebase, SQL, C,

C++, PHP

**PLATFORMS**: Microsoft Windows 10/8/7/Vista, MS-DOS

**APPLICATIONS:** Microsoft PowerApps, Microsoft Visual Studio, Bit bucket, Git Version Control,

Scratch, Brackets, PyCharm, Figma, Source tree, Microsoft Office Suite, phpStorm, Docker

**FRAMEWORK:** Bootstrap, Node, Laravel

**KEY ACCOMPLISHMENTS**

* Successfully organized external outreach community socials and national events for 1500 post-secondary participants.
* Secured an average of 8 in each section of the Canadian Language Benchmark (CLB)/IELTS test.
* As a Computer Instructor in India, provided broad-knowledge and structured information which enabled 30 students to secure top positions to jump start their careers in the technical field.
* Increased sales revenue by 10% through better customer satisfaction and loyalty programs at Shell Canada.

**TECHNICAL ACCOMPLISHMENTS**

* Received 10 Code Academy Certifications for Python, HTML, CSS, Bootstrap, JavaScript, JQuery in less than 4 months.
* As part of a team, created a Site Check-in App for Alta Gas in PowerApps Platform for Hackathon.
* Secured 1 of 17 spots amongst approximately 106 candidates for Women in Technology (WIT) scholarship program at Making Changes Association.
* Acted as a peer tutor/mentor for two students of the WIT Spring-2021 Cohort.
* Taught computer and technology related courses to around 500 Students in 5 years in a post-secondary educational institution.

**RELATED EXPERIENCE**

**Intern Oct2021 - Present**

**Canadian Women for Women in Afghanista**n

Calgary, Canada

* Working with Docker, phpStorm and Git
* Getting hands-on experience of php
* Collaborating with my teammate and group leader for resolving and debugging issues

**Junior Web Developer Oct 2018 – Sept 2019**

VMM Education

Amritsar, India

* Designed UI/UX using HTML, CSS, JavaScript
* Kept up-to-date with the latest technology and programming trends.
* Assisted with the testing and maintenance of backend and front-end web applications.
* Collaborated with the developers to implement new web features.

**Computer Instructor Jul 2013 – Sept 2018**

DAV College – Amritsar, India

* Delivered lectures on programming languages such as C, C++, HTML, CSS, JavaScript and SQL
* Taught around 500 students in a span of 6 years with exceptional results
* Guided students to create web projects using HTML, CSS, JavaScript and SQL
* Presented presentations on 'Big Data' and 'Cloud Computing'
* Taught students how to use software such Microsoft Office, Adobe Photoshop, Corel Draw effectively
* Actively participated in organizing events such as Teacher’s Day, National Seminars, Motivational Sessions

**OTHER EXPERIENCE**

**Cashier/Sales Associate Jan 2020 – May 2020**

Shell Canada – Calgary, AB

* Gained in-depth knowledge of company's product offerings to provide reliable and trusted assistance to 50 customers daily, helping them make informed decision
* Received 96%+ customer satisfaction rating by offering personalized assistance and building impactful relationships
* Regularly exceeded daily sales goals with cross-selling and upselling techniques (achieved average of 110% of sales quota each week)
* Operated POS cash register to manage cash, credit, and debit card transactions for sold items
* Ensured that all customers receive excellent service through direct salesmanship, and prompt and courteous service.

**Cashier** (Part-time)  **Nov 2019 – Dec 2019**

Top N Town – Calgary, AB

* Monitored checkout stations to ensure that they have adequate cash available and that they are staffed appropriately.
* Delivered exceptional service by greeting and serving customers
* Communicated customer requests to management

**EDUCATION**

**Women in Technology (Full-Stack Web Development) Apr 2021 – Present**

Making Changes Association – Calgary, AB

* Workshops on Employment and Power Skills
* PowerApps, Azure, Data Fundamentals and Machine Learning Training
* Hands-on training of Programming languages, Python, JavaScript, JQuery, SQL, HTML, CSS, Bootstrap, React, node.js, Figma
* Participated in Hackathon

**Master of Computer Applications Jul 2010 – Apr 2013**

Guru Nanak Dev University, Amritsar, India